

September 27, 2013

Amy McCafferty
Alain Pinel Realtors
750 University Avenue Suite 150
Los Gatos, CA 95032

To Whom It May Concern:

While relocating to the Bay Area we met several Real Estate agents visiting open houses in Los Gatos, Monte Sereno and Saratoga. We met Amy while she was hosting one of her listings in Monte Sereno. What impressed us about Amy was her knowledge of the upper-end market. She could speak with us at length about the inventory and the particulars of homes that were for sale or sold. She was enthusiastic and informative. When we were interested in a particular property but concerned about how it could work, Amy was able to help us visualize how a property could meet our needs.

Being unfamiliar with the local market, Amy was an integral part of our move. She provided professionalism, knowledge and sound guidance during the entire process. As with any move, there are always things that come up. Amy responded quickly to our inquiries, providing recommendations for the appropriate professionals as we settle into our new home.

Overall, Amy provided us with excellent representation and we would highly recommend her to help anyone thinking of buying or selling.

Sincerely,

Bob Halliday
Sr. Vice President
Chief Financial Officer